**Nikhil Shah**

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**OBJECTIVE**

A Challenging and growth-oriented position in an organization which offers to work in a conducive environment where performance is rewarded, also to pursue an innovative, challenging, dynamic and motivating career.

**TECHNICAL SKILLS**

**Data Base** :

Microsoft SQL Server 2000/2005/2008, Oracle 10G

**Language**

C, HTML,Java,Hadoop,PHP.

**Operating System**

Windows XP/7/2003/2008 R2, Linux

**Tools**

Magic XPI, Eclipse, BMC Remedy Ticketing Tool, Service point, Splunk, dyntrace, Postman, Jira

**Skills**

**Core Java, J2EE, MYSQL, PLSQL, LINUX, SPLUNK, API, JAVASCRIPT**

**Experience**

Over **7.4 years** of experience in Application support and Java production support/development

**EDUCATIONAL QUALIFICATION**

* Completed PG-DAC (2015)
* BE (Information Technology) RGPV University Bhopal, MP (2014)
* Certification in JAVA

**PROFESSIONAL EXPERIENCE**

**Name of Company : FISERV [Aug 2021 to till date]**

**Role : Software development engineer**

**Environment** : **Java support, Banking and Payment Gateway Support**

**Project Profile**

**Title: Payment Gateway Support**

**Responsibilities:**

* Replicating the issue coming on live application on payment gateway.
* Provides functional and technical code level analysis to development team.
* Giving BAU support in java-based application and providing support to merchant in over payment gateway.
* Troubleshoot and debugging application related problems
* Using Splunk for automation.
* Deployment PIV support
* Working on API and support to merchant query by using POSTMAN.
* Working on MYSQL and PLSQL.
* Handling merchant AD-HOC and portal issues.
* Handling IMS, IDFC and multibank query.
* IPG integration support.
* GST related query
* Splunk admin
* Mastercard, Visa issue understanding.
* Provide support to merchant for facing API issue.
* Working on development related issue and Bug fixing.
* Server patching activity and system health monitoring.
* Integration Flow development and Reviews.
* Testing of integration projects and developed platform kit for merchant.

**Name of Company : VIRTUSA PVT LTD [NOV 2019 to 2021]**

**Role : Consultant**

**Environment** : **Java support, banking domain support.**

**Project Profile**

**Title: Payment Gateway Support**

Client: **FIRST DATA**

**Responsibilities:**

* Replicating the issue coming on live application on payment gateway.
* Giving support in java-based application and providing support to merchant in over payment gateway.
* Troubleshoot software related problems
* Working on API and support to different platform like java, PHP.
* Working on MYSQL database.
* IPG integration support.
* Provide support to merchant for facing API issue.
* Working on development related issue and Bug fixing.
* Server patching activity and system health monitoring.
* Integration Flow development and Reviews.
* Testing of integration projects and developed platform kit for merchant.

**Name of Company : BRISTLECONE[OCT 2016 To NOV 2019]**

**Role :** Associate Consultant

**Environment** :Magic xpi, Magic xpa, Oracle 10G,elipse, RPA.

**Project Profile**

**Title: Mahindra USA and Mahindra India (SAP) System Support and Integration**

Client: Mahindra & Mahindra.

Domain: Support and Integration of SAP with different IT clients of Mahindra USA.

**Responsibilities:**

Supporting integration projects developed in magic xpi and magic xpa.

Code debug / bug fixing in integration and support projects

bug fixing java related issue

Worked on enhancements in the existing integration and supprot projects.

Integration Server (Magic xpi) where installed and Directory structure.

Performing Database related activities such as Database Backup and restore

System health monitoring, Monitoring queries (SQL)

Participate in Many Phases of Integration Process

Integration Flow development and Reviews

Coordination with technical/functional teams involved in integration projects

Troubleshooting application developement and support issues and Sql issue.

Coordinating with database/Server team for server/database maintenance activities

Involved in testing of integration projects

Client interaction

Process management

**Description:**

Mahindra USA is M&M initiative to sell Mahindra vehicles in USA. It has 3 IT clients Fusion ops, Dealer Connect portal, Accounmate. Through Project MUSA, Mahindra USA plans asynchronous support and integration to their SAP System.

Objective of Mahindra USA (MUSA) is to integrate USA client system using Magic xpi over the HTTPS.

MUSA integration done with following Magic Xpi projects

* Dealer Connect
* Funion Ops
* Accountmate USA
* Accountmate India

**Project Profile**

**Title: Mahindra Dealer Management System**

Client: Mahindra & Mahindra.

Domain: Developed Mahindra Portal and Dashboard.

**Responsibilities:**

* Fetch data from 10 server on single page and shown in dashboard.
* Developed single URL for fetch the details.
* Developed Punch export data from SAP to Local server.
* Developed all the form and table which was used in project.
* Auto Excel data upload on browser.
* Database Connectivity.
* JavaScript Validation.
* Connectivity with SAP integration.

**Name of Company :**  **E-SOLUTIONS.** [July 2015 to Oct16]

**Role :** Java Developer

**Environment** **:** Eclipse, Apache Tomcat Server, Oracle 10G.

1. **Project Title: Job Portal**

**Platform Used: JAVA**

**Brief Description:** Job Portal application has been developed for the online registration of private employers, submission of vacancy information, searching and sponsoring of candidates, issuance of letters to candidates.

1. **Project Title: Tourist Management System**

**Platform Used**: **JAVA**

**Brief Description:** The technology in order to provide the best services to customers and various travelling agents in the field of tourisms activities such as bookings, accommodations, food services, tourism spot details and many more.

**STRENGTH**

* Hardworking, Adjustable with Environment, Sincere, Quick Learner, Self-Confident.
* Good problem solving and analytical skills

**PERSONAL DETAIL**

**Date of Birth** : May 02, 1991

**Marital Status** : Single

**Nationality**  : Indian

**Gender** : Male

**Languages Known**  : English, Gujrati, and Hindi.

**Residential** **Address** : 44/A Suraj Nager Ujjain(MP)

**SUMMARY**

I am highly obliged for giving your precious time for allowing me to present my details before you.

**DATE:**

**PLACE:**

**[Nikhil shah]**